



The New York State Council of Health-system Pharmacists

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Report of the Director of Education and Workforce Development

Heide Christensen, MS, RPh

April 11, 2019

Saratoga Springs, NY

**BOARD REPORT:
DIRECTOR, EDUCATION AND WORKFORCE DEVELOPMENT
Heide Christensen, RPh, MS**

I. Education and Professional Development Committee

Chair: Karen Berger

A. Director Name Change: Outstanding

The Committee recommended to the BOD that the Director of Education and Workforce Development name be changed to Director of Education and Professional Development. This was referred to the Director of Pharmacy Management for Constitution and Bylaws change.

- **Rationale:** The new name more closely aligns with the role of the director and with the Committee that the director leads.

B. Committee Members:

Karen Berger (Chair EPDC)	Jamie Chin	Mariam Gawdat (student)	Thomas Magaldi	Grace Shyh
Heide Christensen (Dir EWD)	Nicole Cieri	Aubrey Gawron	Kathleen Minlionica	Billy Sin
Hannah Ariel	Henry Cohen	Rebecca Harrington (NYSCHP office)	Alla Paskovaty	Leanne Svoboda
Kelly Bach	Shireen Farzadeh (student)	Rebecca Kavanagh	Joseph Pinto	Timothy Vink
Kanika Ballani	Shawn Fellows	Wesley Kufel	Linda Rosen	Lisa Voigt (NYSCHP President Elect)
Robert Berger	Shaun Flynn (Executive Director)	Samantha Liaw	See-Won Soo	Shan Wang
Angela Cheng	Michelle Friedman	Anthony Longo (NYSCHP President)	Chung Shien Lee	Kimberly Zammit

Student Programming Taskforce:

Karen Berger	Jamie Chin	Shawn Fellows	Chung Shien Lee	Leanne Svoboda
Heide Christensen	Nicole Cieri	Mariam Gawdat	Thomas Magaldi	
Angela Cheng	Shireen Farzadeh (student)	Nicholas Lange	Grace Shyh	

Webinar Committee:

Karen Berger	Heide Christensen	Angela Cheng	Michelle Friedman	Aubrey Gawron
Rebecca Kavanagh	Wesley Kufel	Samantha Liaw	Linda Rosen	Kelly Bach

Tristate Committee:

Karen Berger	Heide Christensen	Kanika Ballani	Robert Berger
Joseph Pinto	See-Won Seo	Billy Sin	Alla Paskovaty

Critical Care Committee:

Karen Berger	Heide Christensen	Henry Cohen	Shan Wang	Kimberly Zammit
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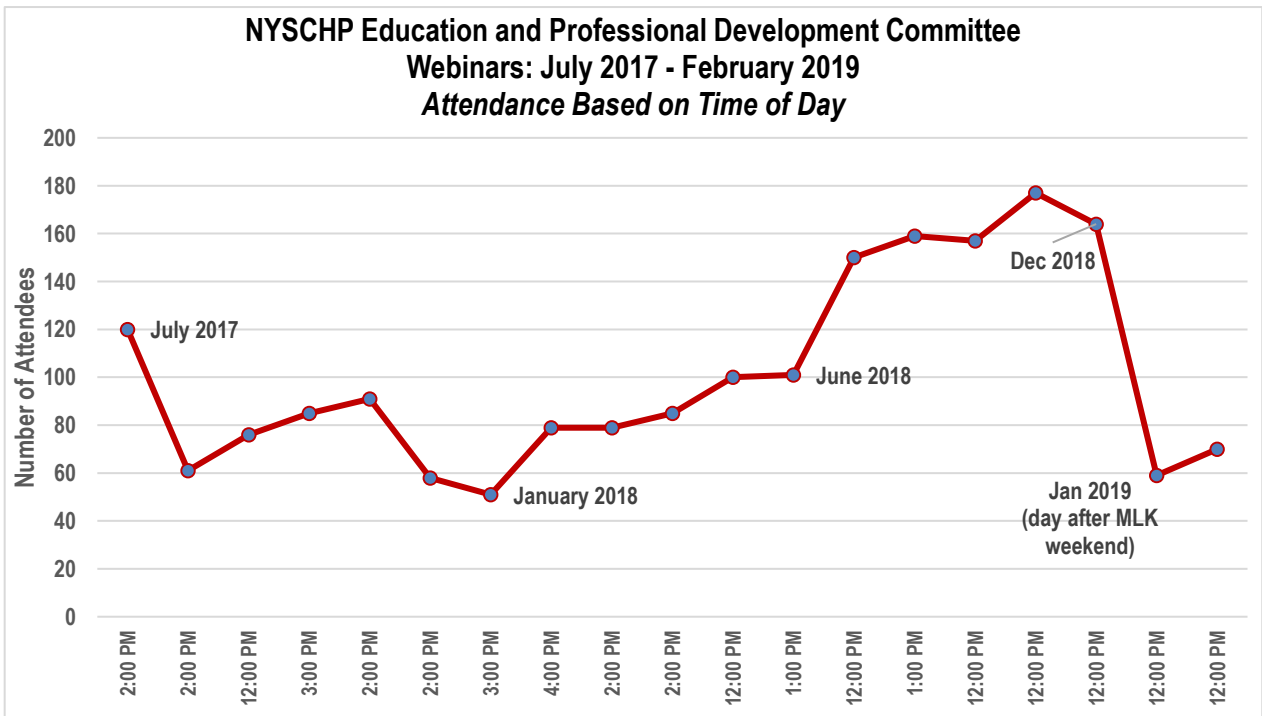
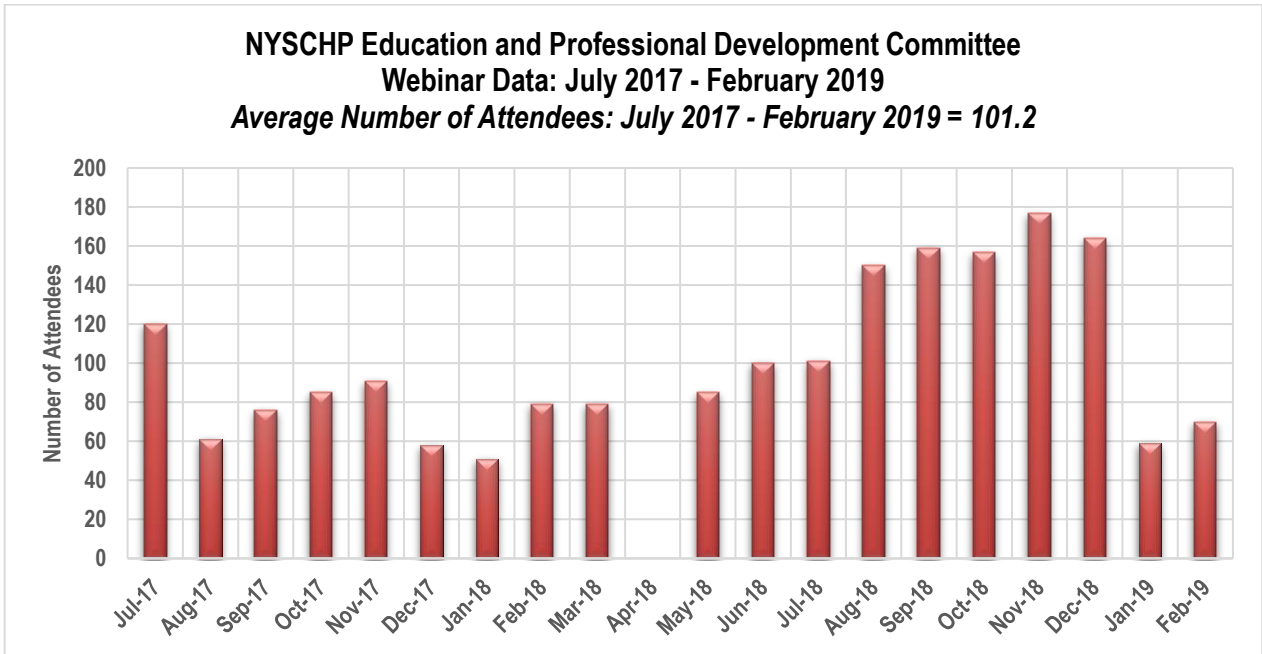
II. Educational Program Updates: Past and Future
A. Webinar Programs Update: July 2017 through February 2019

								# of Attendees	
Date	Time	Day of Week	Title	Chapter Which Hosted Program OR Program at Which Program was Held	Speaker	Chapter that Speaker is a Member of	Reg	Att	
7/25/17	2p	Tues	Management of Hospital and Ventilator Associated Pneumonia	Annual Assembly 2017	Amanda Cantin	NYC	211	120	
8/15/17	2p	Tues	New Drug Update: Where do Novel Drugs of 2016 Fit in?	Annual Assembly 2017	Liz Shlom Maabo Kludzen	Shlom: Westchester Kludsen: NYC	110	61	
9/7/17	12n	Thurs	Understanding and Minimizing the Impact of Current Drug Shortages	Collaboration with ACCP	Erin Fox	N/A	160	76	
10/24/17	3p	Tues	New Pharmacy Practice Opportunity: Enhancement of the Transitions of Care Process	Western	Emma Gordon	Western	161	85	
11/14/17	2p	Tues	Let the Sun Shine In: Vitamin D and Other Supplements in Critically Ill Patients	Upstate Critical Care	Kim Zammit	Western	154	91	
12/19/17	2p	Tues	Paying the Piper: Strategies in Managing High Cost Antidotes	Upstate Critical Care	Jeanna Marraffa	Central	124	58	
1/30/18	3p	Tues	Inflammatory Bowel Disease in Pediatrics	NYC	Sarah Smith	NYC	112	51	
2/6/18	4p	Tues	Diabetes Pharmacotherapy in the Elderly	Long Island	Jennifer Feibert	Unknown	171	79	
3/6/18	2p	Tues	Antibiotic Safety: From Allergy to QTc	Northeastern	Monique Bidell	Unknown	133	79	
5/15/18	2p	Tues	Reaching for the "New Normal" with the 2017 ACC Updates	Westchester	Angela Cheng	Westchester	139	85	
6/12/18	12n	Tues	Debate: Polymyxin - Colistin: One of the Same Kind or Mutts and Jeff	Annual Assembly 2018	Wes Kufel Bruce Jones	Kufel: Southern Tier	187	100	
7/24/18	1p	Tues	Grassroots Solutions: Legislative Update	Annual Assembly 2018	Karen Berger Andrew Kaplan	NYC	185	101	
8/28/18	12n	Tues	Antithrombotic Therapy in AF and ACS	Outside Speaker	Snehal Bhatt	Outside speaker	278	150	
9/11/18	1p	Tues	Clinical Versatility: Ketamine in the ICU	Outside Speaker	Chris Droege	Outside speaker	239	159	
10/2/18	12n	Tues	Work Smarter Not Harder	Collaboration with ACCP	John Ferrence	N/A	255	157	
11/13/18	12n	Tues	USP 800	Annual Assembly 2018	Lou Diorio	NYC	340	177	
12/11/18	12n	Tues	Beta Lactam Allergy	Annual Assembly 2018	Mary Staicu	Non-Member	299	164	
1/22/19	12n	Tues	Pharmacy Led Implementation of a TOC Program	New Practitioner Committee	Nikki Bhogal	NYC	126	59	
2/12/19	12n	Tues	Preceptor Development	Southern Tier	Erin Pauling	Northeastern	125	70	
3/5/19	12n	Tues	Management of Hyperlipidemia	Royals – Resident	Rebecca Khaimova	Royals			

Webinar Statistics: July 2017 – Feb 2019

- 19 webinars provided.
- All chapters have either provided a program for a webinar or have provided a speaker for a webinar.
- Attendance:
 Number registered = 3506 Average registered per month: 184.5
 Number attended = 1922 Average attended per month: 101.2

100 or more attendees participated in webinars from June through October 2018.



B. Past Programs Update: On-Site

Program Name	Date	Number of Attendees	Comments/Highlights
Annual Assembly 2018	4/2018	Residency: 124 Exhibitors: 77; Reps 201 Attendees: 252	<ul style="list-style-type: none"> • Venue: The Hilton, Saratoga • Highlights Included: <ul style="list-style-type: none"> ○ Inaugural Student Clinical Competition ○ Legislative Update ○ New! Best Practice Pearls Session ○ New! Practice Changing Papers Session, presented by residents ○ Therapeutic Debate: Controversies in Infectious Disease ○ Opioid Epidemic: A Call to Action ○ Administrative track ○ Director of Pharmacy Roundtable
Tristate Program	9/21/2018	189 41 exhibitors	<ul style="list-style-type: none"> • Keynote: David Chen – ASHP • Panel Sessions: Strategic Clinical Leadership; Management of High Cost Drugs • ~ 40 exhibitors; vendor forum • Residency Showcase • Career Insights from hiring managers

C. Future Programs

1. **Annual Assembly 2019**

Highlights include:

- Student Clinical Competition, Student Development Program, Legislative Update, Best Practice Pearls, Therapeutic Debate, Networking sessions, Director of Pharmacy roundtable.
- Speaker Packet developed and implemented.

2. **Tristate Program 2019**

- Program planning initiated in January 2019.
- Keynote speaker (Lee Vermuelen: Pharmacy Forecast 2020) and panel session topics identified (systemization; population health; novel opportunities for expansion of practice)

3. **Critical Care Webinar Based Symposium**

- 4 credit program to be held in 2 hour blocks in the evening on June 5th and June 19th.
- Topics: Updates in the Treatment of Delirium; A Case-Based Approach to Acid/Base Disorders; Controversies in Septic Shock Debate; Controversies Surrounding Stress Ulcer Prophylaxis

4. **Webinars: Monthly**

- Ongoing planning to continue.

5. **Other**

- Consideration will be given to:
 - Development of other educational opportunities, including webinar-based round tables, if feasible and based on member demand.
 - Based on the trial of the Critical Care Webinar series, future programs of this sort will be considered.
 - Technician programming: webinar program planning in progress.

III. Strategic Plan: Action Items, Committee Goals, and Accomplishments:

1. Provide state of the art professional development for education, competence and career success.

Action Items:

- a. Work to develop a standard timeframe to develop, announce, and promote all training opportunities and events.
- b. Develop innovative and attractive programming and networking opportunities for all members, including use of webinars.
- c. Develop training for junior staff, new practitioners and students.

Committee goals:

- a. Work with the EPD Committee and the Executive Director to implement a standardized template for development of and accreditation of educational programs.

- **Status Update:**

- Template developed and placed in DropBox for piloting.

- b. Work with the Executive Director and the Director of Communications Services to develop a standardized plan to announce and promote all educational opportunities and events.

- **Status Update:**

- Ongoing; template developed includes timeframe for promotion.
- Goal is to further standardize means to promote all programs, including potential to share registration links via twitter and facebook.

- c. Work with the EPD Committee to develop educational programming and networking opportunities to meet the needs of membership.

- **Status Update:**

- Programs developed and provided as noted previously.
- Member from the New Practitioner committee presented January 2019 webinar and an additional webinar will be presented in 2019.
- Resident presenting March 2019 webinar.
- Technician programming: continues as an important goal. Webinar planning in progress.

- d. Continue expansion of webinar offerings (educational and networking).

- i. Charge the remote programming subcommittee with identification of potential programs/speakers for webinar programs.

- ii. Charge the remote programming subcommittee with discussion of and implementation of non-CE based webinars as appropriate.

- **Status Update:**

- Subcommittee outlined a mechanism to identify potential webinar topics.
- 19 webinars held from July 2017 – February 2019.
- Committee members participate in practice sessions as able, and assist in moderating the live webinars.
- Committee will continue to further explore webinar based programming in 2019-2020 including technician programming.
- Webinar series to be considered based on response to Critical Care webinar series.
- Enduring programming to be evaluated and implemented if feasible.

- e. Institute a student programming subcommittee.
 - i. Charge the student programming subcommittee with discussion of and development of educational opportunities for students at the Annual Assembly 2018.
- **Status Update:**
 - Inaugural Student Clinical Competition held at the Annual Assembly 2018, with participation from all schools of pharmacy.
 - Annual Assembly 2019 will include:
 - Student Clinical Competition.
 - Student Professional Development program.
 - Poster Session

2. Strengthen value proposition of NYSCHP membership through effective programs, services, and initiatives to all NYS health-system pharmacists.

Action Items:

Continue surveying membership to identify needs, trends, and effectiveness of current offerings.

Committee goals:

- a. Work with the Director of Chapter Services, the Executive Director, and Chapter leadership in surveying members with respect to identification of educational and networking needs and opportunities.
- b. Webinar survey conducted to assess satisfaction and gather information related to targeted preferences.
- c. Analyze post-program evaluations to assess program effectiveness and opportunities for future enhancements and improvements.

IV. House of Delegate Recommendations

Encourage the EPD Committee to save/bank webinars for future viewing and non-live CE credit for NYSCHP members.

- Action – Response:
All webinars are recorded. Mechanism to post enduring credit is being explored with a goal of providing such programming.

Respectfully Submitted,

Heide Christensen

Heide Christensen, RPh, MS