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**The New York State Council of Health-system Pharmacists**

April 28, 2017 – March 31, 2018

NYSCHP BOARD REPORT

EDUCATION AND WORKFORCE DEVELOPMENT

Heide Christensen, RPh, MS

**BOARD REPORT:**

**DIRECTOR, EDUCATION AND WORKFORCE DEVELOPMENT**

**Heide Christensen, RPh, MS**

**I. Education and Professional Development Committee**

**Chair**: Karen Berger

**A. Committee Name Change**:

The Committee recommended a name change from the Continuing Competency Committee (CCC) to the Education and Professional Development Committee, which was approved by the BOD.

* Rationale: The new name more closely aligns with the goals of the Committee.

**B. Director Name Change:**

The Committee recommended to the BOD that the Director of Education and Workforce Development name be changed to Director of Education and Professional Development.

This will be referred to the Director of Pharmacy Management for Constitution and Bylaws change.

* Rationale: The new name more closely aligns with the role of the director and with the Committee that the director leads.

**C. Committee Members**:

|  |  |  |  |
| --- | --- | --- | --- |
| Jerry Altshuler | Amy Dzierba | Daryl Paris | Kim Zammit  (annual assembly co-chair) |
| Lisa Avery | Aubrey Gawron | Joseph Pinto | Leigh Briscoe-Dwyer  (annual assembly co-chair) |
| Kanika Ballani | Yi Guo | Gabrielle Plaia | Lisa Phillips  (annual assembly education liaison) |
| Angela Cheng | Andrew Kaplan | Lendita Priesi | Christian Bernhardi  (student representative) |
| Shien Lee Chung | Samantha Liaw | Linda Rosen | Merin Panthapattu  (student representative) |
| Henry Cohen | Kathleen Minlionica | Leanne Svoboda |

**Student Clinical Competition Taskforce:**

|  |  |  |
| --- | --- | --- |
| Karen Berger | Heide Christensen | Angela Cheng |
| Jaime Chin | Yi Guo | Andrew Kaplan |
| Nicholas Lange | Grace Shyh | Leanne Svoboda |

**Speakers Bureau Subcommittee:**

|  |  |  |  |
| --- | --- | --- | --- |
| Karen Berger | Heide Christensen | Kanika Ballani | Angela Cheng |
| Andrew Kaplan | Lendita Priesi | Leanne Svoboda |

**Webinar Subcommittee:**

|  |  |  |
| --- | --- | --- |
| Karen Berger | Heide Christensen | Aubrey Gawron |
| Yi Guo | Linda Rosen | Leanne Svoboda |

**Student Subcommittee:**

|  |  |  |  |
| --- | --- | --- | --- |
| Karen Berger | Heide Christensen | Christian Bernhardi (student) | Henry Cohen |
| Amy Dzierba | Merin Panthapattu (student ) | Kim Zammit |

**II. Educational Program Updates: Past and Future, including financials**

1. **Past Programs Update: Webinars**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Program Name** | **Date** | **Attendees** | | **Comments/Highlights** |
| **Registered** | **Attended** |
| Management of Hospital Acquired and Ventilator Associated Pneumonia | 7/25/2017 | 211 | 120 | * Speaker: Amanda Cantin * Program from Annual Assembly 2017 |
| New Drug Update: Where do Novel Drugs of 2016 Fit in? | 8/15/2017 | 110 | 61 | * Speakers: Liz Shlom and Maabo Kludzen * Program from Annual Assembly |
| Understanding and Minimizing the Impact of Current Drug Shortages | 9/7/2017 | 160 | 76 | * Speaker: Erin Fox * Collaboration with ACCP |
| New Pharmacy Practice Opportunity: Enhancement of the Transitions of Care Process | 10/24/2017 | 161 | 85 | * Speaker: Emma Gordon * Program from WNYSHP |
| Let the Sun Shine In: Vitamin D and Other Supplements in Critically Ill Patients | 11/14/2017 | 154 | 91 | * Speaker: Kim Zammit * Program from Upstate Critical Care |
| Paying the Piper: Strategies for Managing High Cost Antidotes | 12/19/2017 | 124 | 58 | * Speaker: Jeanna Marraffa * Program from Upstate Critical Care |
| Inflammatory Bowel Disease in Pediatrics | 1/30/2018 | 112 | 51 | * Speaker: Sarah Smith * Program from NYCSHP |
| Diabetes Pharmacotherapy in the Elderly | 2/6/2018 | 171 | 79 | * Speakers: Jennifer Feibert * Program LISHP |
| Antibiotic Safety: From Allergy to QTc | 3/6/2018 | 133 | 79 | * Speaker: Monique Bidell * Program from Northeastern |
| **Total** | | **1336** | **700** | **9 Webinars from 7/2017 – 3/2018** |
| **Average Per Month** | | **148.4** | **77.8** |

**B. Past Programs Update: On-Site**

|  |  |  |  |
| --- | --- | --- | --- |
| **Program Name** | **Date** | **Number of Attendees** | **Comments/Highlights** |
| Annual Assembly 2017 | 4/28 – 4/30/2017 | 252 (includes residency program) | * Venue: The Sagamore, Bolton Landings * Residency Program: 116 attendees * Exhibitors: 68 Vendors, 162 representatives present |
| Student Program  Downstate | 8/26/2017 | 112 | * Venue: Touro College * Program Lead: Amy Dzierba * Difficulty in attracting attendees * Attendees were largely from Touro College |
| Student Program  Upstate | 9/9/2017 | 26 | * Venue: D’Youville College School of Pharmacy * Comments: same as for Downstate program |
| Tristate Program | 9/29/2017 | 167 (84 from NY) | * Positive feedback * Excellent Keynote Speaker: “Do it Well, Make it Fun” – Ron Culberson * Educational Programs: Antimicrobial Stewardship, Pain Management and the Opioid Epidemic, and Credentialing and Advancing Staff Knowledge and Training * ~ 40 exhibitors; vendor forum * Residency Showcase and Student Leadership Program |
| **Program Name** | **Date** | **Number of Attendees** | **Comments/Highlights** |
| Critical Care Program  Downstate | 10/21/2017 | 29  (paid attendees) | * Venue: Mt Sinai Beth Israel Medical Center * Program Lead: Amy Dzierba * 4.5 hrs of ACPE, CME credit * Educational Programs: Sepsis, Ketamine/Dexmedetomidine, Updates in the treatment of severe resp failure, HAP/VAP, Updates in ACLS and post cardiac arrest management, Making sense of the ABCDEF bundle * Resident Pearls: not ACPE/CME accredited |
| Critical Care Program  Upstate | 10/28/2017 | 19  (paid attendees) | * Venue: University of Buffalo * Program Lead: Kim Zammit, Lisa Voigt * Educational Programs: Optimizing resuscitation using dynamic measures of fluid responsiveness, Managing high-cost antidotes, Management of transfusion medicine emergencies, Vit D and other supplements in the critically ill, A coordinated system of care for the PE patient, Neuromuscular blockade * Resident Pearls: not ACPE/CME accredited |

**C. Past Programs Update: Other**

|  |  |  |  |
| --- | --- | --- | --- |
| **Program Name** | **Date** | **Number of Attendees** | **Comments/Highlights** |
| GNYHA Antimicrobial Stewardship in LTC | 6/14 and 6/15/2017 | 26 | * Venue: GNYHA |
| Pennsylvania Antimicrobial Stewardship Program | 2017 | N/A | * Series of 10 monthly webinars provided via NYSCHP |

**D.** **Financials: Past Programs**

|  |  |  |  |
| --- | --- | --- | --- |
| **Program Name** | **Date** | **Net Gain 0r Loss** | **Comments/Highlights** |
| GNYHA Antimicrobial Stewardship in LTC | 6/14 and 6/15/ 2017 | ~16,000 | Final number pending. |
| Pennsylvania Antimicrobial Stewardship Program | 2017 | Pending | Final number pending. |
| Student Program  Downstate | 8/26/2017 | Loss of $50.19 | * No speaker honorariums * No lunch provided |
| Student Program  Upstate | 9/9/2017 | Loss of $448.94 | * No speaker honorariums * Lunch provided |
| Tristate Program | 9/29/2017 | $14,519.36 | * Large vendor support |

|  |  |  |  |
| --- | --- | --- | --- |
| **Program Name** | **Date** | **Net Gain** | **Comments/Highlights** |
| Critical Care Program  Downstate | 10/21/2017 | $796.65 | * Speaker honorariums: $2100 (expense) * Attendee registration: $2925 (income) * No vendor support * Lunch not provided |
| Critical Care Program  Upstate | 10/28/2017 | $874.40 | * Speaker honorariums: $2400 (expense) * Attendee registration: $1300 (income) * Vendor support: $4000 (income) * Lunch provided: $2970.74 (expense) * Shipping expense: $54.86 |
| Webinars | 7/2017 – 3/2018 | ---- | Monthly webinars have been a member benefit. |

**E.** **Future Programs**

1. **Annual Assembly 2018**

Highlights include:

* Student Clinical Competition
* Legislative Update
* Best Practice Pearls Session
* Practice Changing Papers Session, presented by residents
* Therapeutic Debate: Controversies in Infectious Disease
* Updates in Hypertension
* Beta-lactam Allergy Assessment panel
* Opioid Epidemic: A Call to Action
* Administrative track
* Many other exciting programs

1. **Tristate Program**

* Program planning kickoff March 8, 2018.

1. **Critical Care Programs**

* Education and Professional Development Committee recommended consideration of a multi-credit webinar-based symposium as an alternative to the live Upstate and Downstate on-site programs.
  + Further discussion with Upstate and Downstate program leads pending.

1. **Student Programs**

* Education and Professional Development Committee recommended consideration of moving the Upstate and Downstate Student programs to the Annual Assembly, with notation that chapters can offer student programs locally if desired.
  + Program structure from prior programs can be shared with chapter presidents.

1. **Annual Assembly 2019**

* Educational program planning must begin no later than June 2018.

1. **Webinars: Monthly**

* Ongoing planning to continue.
* Plan to pilot evening webinars.

**7. Other**

* Consideration will be given to:
  + Development of other educational opportunities, including webinar-based round tables, based on member surveys/demand.
  + Exploring the demand for certificate programs and the potential to provide in a webinar-based manner.
  + Exploring the ability to market the Pennsylvania Antimicrobial Stewardship webinar series to other states.

**III.** **Strategic Plan: Action Items, Committee Goals, and Accomplishments:**

1. Provide state of the art professional development for education, competence and career success.

***Action Items***:

* 1. Work to develop a standard timeframe to develop, announce, and promote all training opportunities and events.
  2. Develop innovative and attractive programming and networking opportunities for all members, including use of webinars.
  3. Develop training for junior staff, new practitioners and students.

***Committee goals***:

* 1. Work with the EPD Committee and the Executive Director to implement a standardized template for development of and accreditation of educational programs.
* **Status Update**:
  + Template developed and placed in DropBox for piloting.
  1. Work with the Executive Director and the Director of Communications Services to develop a standardized plan to announce and promote all educational opportunities and events.
* **Status Update**:
  + Ongoing; template developed includes timeframe for promotion.
  + Goal is to further standardize means to promote all programs, including potential to share registration links via twitter and facebook.
  1. Work with the EPD Committee to develop educational programming and networking opportunities to meet the needs of membership.
* **Status Update**:
  + Programs developed and provided as noted previously.
  1. Continue expansion of webinar offerings (educational and networking).
     1. Charge the remote programming subcommittee with identification of potential programs/speakers for webinar programs.
     2. Charge the remote programming subcommittee with discussion of and implementation of non-CE based webinar/conferences that may benefit member needs (eg roundtable based meetings).
* **Status Update**:
* Subcommittee outlined a mechanism to identify potential webinar topics.
* 9 webinars held from July 2017 – March 2018.
* Committee members participate in practice sessions as able, and assist in moderating the live webinars.
* Committee will further explore webinar based programming in 2018-2019 (see future programs updates).
  1. Institute a student programming subcommittee.
     1. Charge the student programming subcommittee with discussion of and development of educational opportunities for students at the Annual Assembly 2018.
     2. Charge the student programming subcommittee with discussion of opportunities for student programming and professional development outside of the Annual Assembly.
* **Status Update:**
* Inaugural Student Clinical Competition to be held at the Annual Assembly 2018, with participation from all schools of pharmacy.
  + Advocated for a decreased student registration fee for the Annual Assembly, which was approved.
  + Developed a student-targeted Save-the-Date flyer for the Annual Assembly.
  + Improved advertising of the Annual Assembly Poster Session.
* Education and Professional Development Committee recommended consideration of moving the Upstate and Downstate Student programs to the Annual Assembly, with notation that chapters can offer student programs locally if desired (see future programs update above)

1. Strengthen value proposition of NYSCHP membership through effective programs, services, and initiatives to all NYS health-system pharmacists.

***Action Items***:

Continue surveying membership to identify needs, trends, and effectiveness of current

offerings.

***Committee goals***:

1. Work with the Director of Chapter Services, the Executive Director, and Chapter leadership in surveying members with respect to identification of educational and networking needs and opportunities.
2. Conduct a survey related to the monthly webinar based programs.
3. Analyze post-program evaluations to assess program effectiveness and opportunities for future enhancements and improvements.
4. Work with the Director of Chapter Services, the Executive Director, and Chapter leadership in updating and publishing a speaker’s bureau.

* **Status Update**: Ongoing
* Speaker’s Bureau form developed, uploaded to the NYSCHP website.
  + Process for peer review implemented.
  + As of March 6. 2018, 41 speakers are in the bureau.
* Plan to add a question to the LOA inviting speaker to participate on the Speakers Bureau.

**IV. House of Delegate Recommendations**

None at this time.



Respectfully Submitted,

Heide Christensen

Heide Christensen, RPh, MS