



2020 NYSCHP Annual Assembly Cancellation: FREQUENTLY ASKED QUESTIONS

Why is the NYSCHP Annual Assembly and Residency Research Practice Forum being canceled?

NYSCHP has been closely monitoring updates and recommendations from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), as well as state and local governments. We have also been actively following travel advisories and restrictions being placed on health care providers, and hospitals, and institutions in New York and nationally. The Board of Directors has determined that it is not responsible or practical to hold the Annual Assembly.

We share the concern about the coronavirus and the questions this challenge presents. The health, safety and well-being of our members, staff, exhibitors, faculty, residents, students, technicians and other stakeholders is of paramount importance. We want to make it very clear that we have made the decision to cancel the Annual Assembly based purely on the facts as we know them *today* and our responsibility and concern for all of our members and event participants.

Will the NYSCHP Annual Assembly be postponed until a later date or rescheduled?

The Council is investigating the possibility of hosting a smaller in-person meeting later in the year. Details will be sent to members if, and when, plans are finalized.

Will the House of Delegates meeting be postponed or rescheduled?

The House of Delegates will be held virtually as close to the original date as possible. Details will be sent directly to the delegates.

Will general attendees, residents, preceptors and speakers be refunded for their registration fees?

NYSCHP will refund all attendees and speakers in full for any registration fees or tickets purchased to attend our social events. Please allow 30 days to process. Registrants should contact the office if the refund isn't received within 30 days. Those who paid by check will be sent a refund via check. Credit card payments will go back on the card processed.



How do attendees and exhibitors cancel their hotel rooms?

Attendees who booked with a hotel in the official NYSCHP housing block will need to call the hotel directly and cancel their reservation. We recommend obtaining a cancellation number to keep for your records. Attendees who did not book with a hotel in the official NYSCHP housing block also must contact their hotel/lodging directly to cancel reservations and obtain a cancellation number.

Are residents and preceptors responsible for their hotel reservations?

Yes, NYSCHP is no longer responsible for the resident complimentary 2-night double occupancy stay and will not refund hotel costs. Residents who booked with a hotel in the official NYSCHP housing block will need to call the hotel directly and cancel their reservation. We recommend obtaining a cancellation number to keep for your records.

Will exhibitors be refunded for booth space and sponsorships?

In response to this unique situation, NYSCHP leadership has adjusted the published policy for this year only and will refund exhibitor booth space in full. Please allow 30 days to process. Exhibitors should contact the office if the refund isn't received within 30 days. Those who paid by check will be sent a refund via check. Credit card payments will go back on the card processed.

What does this mean if I have a Corporate membership with NYSCHP?

The Council will be reaching out to Corporate members to make alternate arrangements for sponsorship opportunities.

Will any sessions be made available virtually?

The Council will likely make some sessions available virtually. Details will be shared with the membership as the plans are finalized.

Who can I contact with any additional questions?

The office at CHMS is working diligently to accommodate everyone's needs. During this time, please reach out to your Chapter leadership, NYSCHP BOD Liaisons, or Shaun Flynn at sflynn@nyschp.org for general questions.

For specific concerns directly related to Annual Assembly registration reimbursement, please email Rebecca Harrington at the NYSCHP office at office@nyschp.org