

New York State Council of Health-system Pharmacists

### REPORT OF PHARMACY PRACTICE DIRECTOR

Mary Choy, PharmD, BCGP, FASHP

Saratoga, New York

April 7, 2022

#### **Responsibility of the Division**

The charge of the Director of Pharmacy Practice as defined in the Constitution and Bylaws of the NYSCHP, is to be responsible for reviewing and developing recommendations for the growth of the Council along professional lines. The director's responsibilities include the development of new and maintenance of existing liaisons with other professional organizations involved in the delivery of healthcare.

#### I. Committees of the Division

#### **Professional Affairs Committee**

Chair: Eva Berrios-Colon

Members:

Amanda Engle

Andrew DiLuca

Bernie Delello

Jaclyn Scott

Karen Falk

Matt Goldstein

Michele B. Kaufman

Nicole Stack Lodise

Maria Sorbera

Angela Cheng-Lai

Olga Hilas

Rob Berger

Raymond Cha

Stephanie Seyse

Shaun Flynn

#### Activities:

- Review and recommend sunset or renewal of position statements
- Create the Professional Affairs Committee charter
- Establish and maintain relationships with other professional organizations
- Discuss topics relevant to pharmacy practice in New York State

#### **Pharmacy Technician Committee**

Chair: Cyndie Walton

Members:

Bibi Khan

Rafael Roman

Heide Christensen

**Ruth Cassidy** 

Angela Cheng-Lai

Nicole Cieri-Hutcherson

Shaun Flynn

Ryan Burke
Michele B. Kaufman
Rexford Asamoah
Jeremy Gleason
Victoria Hom
Thomas Frisco
Sinsil Ha
Jennifer Zhou
Jamie Chin
Billy Sin

#### Activities:

- Advance the pharmacy technician profession through communications
- Develop the Annual Assembly educational programming for the technician track
- Plan the technician "meet and greet" networking session at the Annual Assembly
- Create the pharmacy technician award
- Create sponsorship program to recruit technicians
- Update the NYSCHP website with current and relevant pharmacy technician information
- Review and recommend sunset or renewal of position statements
- Create new position statements
- Establish and maintain relationships with other professional organizations
- Create the Pharmacy Technician Committee charter
- Appoint technician delegates for the House of Delegates
- Discuss topics relevant to technician pharmacy practice in New York State

#### Pharmacy Technician Toolkit Workgroup

Chairs: Rafael Roman, Samuel Lam

Members:

Cyndie Walton

Bibi Khan

Christa Clay

Curtis Haas

Claire Burke

Michele B. Kaufman

Salvatore Ventrice

Vickie Powell

#### Activities:

- Create resources:
  - How to be a Pharmacy Technician in New York State
  - New York State Pharmacy Technician Training Programs

### II. <u>Strategic Plan Tasks</u>: Status Update

Strategy	Action Items	Notes
Develop innovative and attractive	<ul> <li>Plan relevant pharmacy technician</li> </ul>	Work with Director of
programming and networking	topics for the Annual Assembly	Education and Professional
opportunities for all members.	2022	Development
	<ul><li>Most speakers and moderators are</li></ul>	
	pharmacy technicians	
Develop innovative and attractive	Plan the Pharmacy Technician Meet	
programming and networking	and Greet networking session at the	
opportunities for all members.	Annual Assembly 2022	
Continue strengthening Council's	Create Pharmacy Technician Award	Work with President-Elect
governance, administration, and	to recognize contributions to	
operations paradigm	excellence in the role of pharmacy	
	technicians in New York State	
Design and implement annual	Create sponsorship program	
leadership development cycle,	proposal to recruit new technician	
including recruitment, orientation,	members	
and key governance documents and resources		
Craft targeted messages for	Create resources:	
prospective member types/groups	1. "How to be a Pharmacy	
and expand outreach compaign	Technician in New York State"	
and expand outreach compargn	2. New York State Pharmacy	
	Technician Training Programs	
Increase awareness and	NYSCHP Membership and Annual	Work with PTCB Liaison
participation in NYSCHP	Assembly Marketing Email to New	
programming.	York State's PTCB Membership	
	List	
	• Email to nearly 8,000 recipients	
Continue to develop Committees,	Seek two pharmacy technician	
ensuring structure and goals meet	delegates to represent at the House	
Council's needs	of Delegates 2022	
The state of the s	<u> </u>	
Tout the achievements of	Update pharmacy technician page of	
NYSCHP, its leaders and	the NYSCHP website	
members. Continue strengthening Council's	Discuss and review position	
governance, administration, and	statements	
operations paradigm	Statements	
Continue strengthening Council's	Review and present	
governance, administration, and	recommendations for 16 position	
operations paradigm	statements at the Virtual House of	
	Delegates 2021	
	201054100 2021	

Design and implement annual	Planning for chair succession	
leadership development cycle,	ongoing	
including recruitment, orientation,		
and key governance documents		
and resources.		

# III. HOD Recommendations: Status Update

Recommendation Assigned	Status Update
Develop criteria for Pharmacy Technician of the Year	Pharmacy Technician Committee discussed and
Award and award to begin in 2022	created criteria for the Pharmacy Technician Award.
Develop a sponsorship program for NYSCHP	Pharmacy Technician Committee discussed and
Pharmacist members to bring in new Pharmacy	created a sponsorship program proposal to recruit new
Technician members.	pharmacy technician members.
Position Statements 03-21 and 06-21: Be sent to Committees for additional supplementation and reworking with other NYSCHP Resolutions	Professional Affairs Committee received an updated numbering of position statements and discussed combining statements 2-21 & 6-14 as well as 4-21 & 2-00.
	(4-21) The New York State Council of Health-system Pharmacists supports the inclusion of pharmacists in telemedicine in order to improve health outcomes and supports pharmacists as qualified practitioners for the purpose of improving the telehealth benefit in New York state.
	(2-00) The New York State Council of Health-system Pharmacists supports the use of electronic devices and/or communication technology and includes the use of technologies that promote relationships between prescriber pharmacist and patient.
	The recommended combined draft of 4-21 & 2-00 is:
	The New York State Council of Health-system Pharmacists supports the inclusion of pharmacists in communication technologies, such as telemedicine. The Council advocates for the use of telemedicine as a conduit to improve relationships between patients and providers while positively impacting health outcomes.
That the NYSCHP commission a workgroup to identify pharmacy productivity benchmarks that are appropriate for current pharmacy practice and that integrate activities that demonstrate the impact that pharmacy services have on the total costs and quality of care.	Professional Affairs Committee decided to not take action. Committee discussed feasibility and decided that creation of a workgroup to identify pharmacy productivity benchmarks could not be supported with current resources.

# IV. Review of Position Statements: Completed at Virtual HOD 2021, all 16 recommendations accepted

YEAR	RESOLUTION NUMBER	POSITION STATEMENT	RECOMMENDATION
2017	(01-17)	The New York State Council of Health-system Pharmacists supports the recommendation to request of all EMR systems to provide age specific pediatric laboratory value and monitoring reference ranges.	Renew
2017	(04-17)	The New York State Council of Health-system Pharmacists encourages manufacturers to conduct more research on pharmacokinetics and pharmacodynamics in patients receiving continuous renal replacement therapy (CRRT) to ensure appropriate antimicrobial dosing. The Council also encourages manufacturers to include detailed information on the characteristics of individuals who are on CRRT in drug dosing studies.	Amended:  The New York State Council of Health-system Pharmacists encourages manufacturers to conduct more research on pharmacokinetics and pharmacodynamics in patients receiving continuous renal replacement therapy (CRRT) to ensure appropriate drug dosing.
2017	(06-17)	The New York State Council of Health-system Pharmacists encourages manufacturers to conduct more research on the pharmacokinetics and clinical efficacy of medications in obese population as defined by BMI.	Amended:  The New York State Council of Health-system Pharmacists encourages manufacturers to conduct more research on the pharmacokinetics and clinical efficacy of medications in underweight and overweight populations, as defined by BMI.
2017	(09-17)	The New York State Council of Health- system Pharmacists supports the inclusion of infectious diseases pharmacists to serve as part of the multidisciplinary decision-making process with outpatient parenteral antimicrobial therapy (OPAT) service from the initiation of long term parenteral antimicrobials upon discharge to the continuity of outpatient care. New York State Council of Health-system Pharmacists supports the	Amended:  The New York State Council of Health-system Pharmacists supports the inclusion of pharmacists as part of the multidisciplinary decision-making process within the outpatient parenteral antimicrobial therapy (OPAT) service.

		role of infectious diseases pharmacist in OPAT program to improve patient safety, clinical efficacy, optimize resource utilization, and decrease health care expenditures which align with the fundamental goals of antimicrobial stewardship as recommended by the centers for disease control.	
2017	(10-17)	The New York State Council of Health-system Pharmacists supports the development of a suggested structured pharmacy intern role within the healthcare system setting to optimize their concurrent training and unique skillset within the pharmacy team.	Amended:  The New York State Council of Health-system Pharmacists supports the structured, well-defined, documented, active pharmacy intern role within the healthcare system setting to optimize their concurrent training and unique skillset within the pharmacy interdisciplinary team.
2017	(11-17)	The New York State Council of Health-system Pharmacists supports ASHP efforts in the development of standardized adult medication concentrations and to minimize the number of available concentrations in order to reduce medication errors. Furthermore, The New York State Council of Health-system Pharmacists supports manufacturer production of standardized concentrations as listed in the aforementioned ASHP reference.	Amended:  The New York State Council of Health-system Pharmacists supports ASHP efforts in standardizing adult medication concentrations to reduce the number of medication errors. Furthermore, The New York State Council of Health-system Pharmacists supports manufacturer production of standardized medication concentrations.
2017	(12-17)	The New York State Council of Health-system Pharmacists supports the continued ability of covered entities to participate in the 340b program to allow covered entities "to stretch scarce federal resources as far as possible, reaching more eligible patients and providing more comprehensive services," as indicated in the federal register 82.3 (2017).	Renew

	(14-17)	NYSCHP advocates for key decision	Amended:
	(17 17)	making roles for pharmacists in the	/ infolition.
		planning, selection, design, and	NYSCHP advocates for key decision
		implementation, and maintenance of	making roles, accountability, and
		medication-use information systems,	
		j ,	academic and/or experiential
		electronic health records, computerized	credentials for pharmacists in the
		provider order entry systems, automated	planning, selection, design, and
		dispensing technologies and e-	implementation, and maintenance of
		prescribing systems to facilitate clinical	medication-use information systems,
		decision support, data analysis, and	electronic health records,
		education of users for the purpose of	computerized provider order entry
		ensuring the safe and effective use of	systems, automated dispensing
		medications; further, NYSCHP	technologies and e-prescribing
		advocates that pharmacists must have	systems to facilitate clinical decision
		accountability for strategic planning and	support, data analysis, and education
		direct operational aspects of the	of users for the purpose of ensuring
		medication-use process, including the	the safe and effective use of
		successful deployment of medication-	medications.
		use information systems; further,	
		NYSCHP supports that pharmacists	
		engaged in the design, implementation	
		and maintenance of these systems have	
		academic and/or experiential credentials	
		(for example IT Certificate program,	
		informatics residency, and EMR	
		•	
		training certification) to help ensure	
		process efficiencies while minimizing	
		patient safety risk in the medication use	
2012	(1.10)	process.	D
2012	(1-12)	The New York State Council of Health-	Renew
		System Pharmacists supports the	
		requirement to include the indication,	
		whether it be an FDA approved or off	
		label use, on all inpatient medication	
		orders and outpatient prescriptions.	
2012	(3-12)	The New York State Council of Health-	Renew
		System Pharmacists (NYSCHP)	
		supports increasing the number of PGY-	
		1 and PGY-2 residency positions within	
		NY State, by ways of supporting	
		educational efforts offered through	
		ASHP and legislative activities at the	
		State and Federal level to support	
		funding.	
2012	(6-12)	The New York State Council of Health-	Renew
	()	System Pharmacist's advocates that all	· ·
		hospitals should encourage provisions	
		be made for their patients upon	
		of made for their patients upon	

2012	(7-12)	discharge to receive a supply of all newly prescribed medications and the education that is required to ensure the optimization and safe use of their discharge medications.  NYSCHP advocates that patient specific information regarding pharmacogenomics if available and considered standard of care should be included in patient profiles.	Amended:  NYSCHP advocates that patient specific information regarding pharmacogenomics if available be included in a patient's medical records.
2007	(1-07)	The New York State Council of Health-system Pharmacists requires that health-systems in New York State establish and maintain minimum clinical and operational competencies and educational, certification, and leadership training requirements for pharmacists and pharmacy technicians pertinent to the various types of health-system practice settings within the organization and requires pharmacists and pharmacy technicians in all health-system practice settings to continually maintain leadership, clinical and operational competencies appropriate to the area of practice and expertise and requires that health-systems in New York State ensure pharmacists and pharmacy technicians demonstrate, through competency assessment and documentation, clinical, operational and leadership competencies appropriate to the area of practice and expertise and advocates the use of professionally recognized competency assessment tools to routinely assess and document, clinical, operational and leadership competency of pharmacists and pharmacy technicians in health-systems in New York State.	Amended:  The New York State Council of Health-system Pharmacists advocates that health-systems in New York State establish, continually maintain and demonstrate thorough periodic individual assessment minimum clinical, operational, educational and leadership competencies for pharmacists and pharmacy technicians pertinent to the various types of health-system practice settings. To support this, we advocate the use of professionally recognized competency assessment tools to routinely assess and document, clinical, operational and leadership competency of pharmacists and pharmacy technicians in health-systems in New York State.
2007	(2-07)	The New York State Council of Health- system Pharmacists supports the utilization of safe and efficient systems and processes for remote medication	Amended:  The New York State Council of Health-system Pharmacists supports
		order entry services that meet all local, state and federal regulations, and	the utilization of safe and efficient systems and processes for remote

		comply with the Joint Commission's medication management standards and the American Society of Health-system Pharmacists' Guidelines on Outsourcing Pharmaceutical Services.	medication order entry and verification services that meet all local, state and federal regulations, and comply with the Joint Commission's medication management standards and the American Society of Health-system Pharmacists' Guidelines on Outsourcing Pharmaceutical Services.
2007	(9-07)	The New York State Council of Health-system Pharmacists supports that health-system pharmacy leaders establish policies and procedures for health-system pharmacists responding to advanced cardiac life support and pediatric code life support situations.	Amended:  The New York State Council of Health-system Pharmacists supports qualified pharmacists participation in medical emergency response events such as advanced cardiac life support, pediatric code, neonatal life support situations,.
2007	(12-07)	The New York State Council of Health-system Pharmacists supports the development of a campaign to educate pharmacists serving the community in various settings and employ the cooperation of said pharmacists in promoting the medication reconciliation process across the continuum of patient care.	Amended:  The New York State Council of Health-system Pharmacists supports educating pharmacists in various settings in order to improve and enhance the medication reconciliation process across the continuum of patient care.

Respectfully submitted,

Mary Chey

Mary Choy, PharmD, BCGP, FASHP Director of Pharmacy Practice, NYSCHP