

Nelly Adel, Pharm.D, BCPS, BCOP Chair, Pharmacy Practice Department Associate Professor, Oncology Touro College of Pharmacy

Identify some skills you need to work on

Modify some habits that you need to get rid off

Plan how to interview

Total Appearance

- Attire: Dress/Suit-ironed
- Hair
- Fragrance/Jewelry
- Hygiene: Body Odor and Breath Odor
- Nails
- Shoes: Clean-good repair-shinny



"Dress for the job you want- not the job you have"



Non Verbal Communication

- Posture: Standing Straight/Sitting
- Making Eye Contact
- Firm Handshake
- Smile



LEARN TO READ AND INFLUENCE PEOPLE THROUGH NONVERBAL COMMUNICATION.

"The process of using wordless messages to generate meaning"



- Listening: Great part of good communication
 - Gather information
 - Read the person in front of you
 - Don not cut off or interrupt
- Talking: "Be careful not to talk too much"
 - Fatal mistake





Verbal Communication

- Don't be too familiar
 - No matter how comfortable
 - Remember it is an interview
 - Do not over step your boundaries



Dropping names is not a plus!!!

Verbal Communication

- Attitude
 - Fine balance between
 - Confidence
 - Professionalism
 - Modesty



Overconfidence is worse than being reserved!!!

- Appropriate Language
 - No slangs
 - No Stereotypes
 - Avoid words that will imply discrimination such as
 - Age
 - Race
 - Religion
 - Politics
 - Sexual orientation



- Answering the question
 - Take the opportunity
 - Give examples
 - Show who you are
 - Show your interest



- Ask questions
 - Prepare your questions
 - Show interest
 - Ask intelligently
 - Try to see if this is a good fit for you



Verbal Communication

Don't be desperate



Do your Homework

- Plan
- Prepare
- Research:
 - Gather information
 - Analyze
 - Have a strategy
 - Be ready



The night prior

- Double check the location:
 - Getting there is important
- Double check the time

- Iron and try your suit!
- Double check the itinerary

Look up the people you are interviewing



The day off

- Arrive early
- Show up few minutes earlier
- Have copies of your CV



- Make sure to have a good outlook: look your best!
- Believe in yourself

Recommendation to read



