

Chapter(s): New York City Society of Health-system Pharmacists

Topic: Increased pharmacist involvement in transitions of care to improve outcomes and support value-based care and payment reform initiatives

Sponsors: Sammy Yafai, PharmD, MBA; Tamara Oz, PharmD, MBA, BCPPS; Amber Johnson, PharmD, MBA, BCSCP

Whereas,

Whereas, transitions of care, particularly at hospital discharge, represent a high-risk period for medication errors, adverse drug events, and patient confusion related to medication regimens;

Whereas, studies have demonstrated that around 60% of medication errors occur during transitions of care, often due to incomplete medication reconciliation, lack of patient understanding, or inadequate communication between healthcare providers;

Whereas, pharmacists are uniquely trained in medication therapy management, medication reconciliation, patient education, and identification of drug-related problems;

Whereas, pharmacist-led discharge counseling has been shown to improve medication adherence, reduce hospital readmissions, decrease adverse drug events, and enhance patient satisfaction; and

Whereas, effective discharge planning requires interdisciplinary collaboration, and inclusion of pharmacists strengthens care coordination between inpatient and outpatient settings;

Whereas, reducing avoidable readmissions aligns with patient safety goals, quality improvement initiatives, and value-based healthcare models;

Whereas, hospitals are shifting from fee-for-service (FFS) to value-based care (VBC) models where reduced readmissions improve clinical and financial outcomes. Pharmacist-led discharge services such as medication reconciliation, counseling, and follow-up – have been shown to reduce errors and prevent avoidable readmissions. Increasing pharmacist participation aligns with statewide quality initiatives and supports optimal patient transition of care

Resolved That:

[Original Statement - 2024] The New York State Council of Health-system Pharmacists supports wider involvement of pharmacists and pharmacy interns in medication reconciliation activities during all care transitions and patient counseling on all discharge prescriptions.

[Updated Statement] The New York State Council of Health-system Pharmacists advocates for expanded pharmacist leadership across transitions of care, through medication reconciliation,

patient-centered discharge counseling, and timely post-discharge follow-up, to improve quality outcomes, reduce avoidable readmissions, and support value-based care and payment reform initiatives.

Date: January 21, 2026

By:

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Sammy Yafai, PharmD, MBA

A handwritten signature in black ink, appearing to read 'Tamara Oz', written on a light-colored rectangular background.

Tamara Oz, PharmD, MBA, BCPPS

A handwritten signature in black ink, appearing to read 'Amber Johnson', written on a light-colored rectangular background.

Amber Johnson, PharmD, MBA, BCSCP

References:

Kuttalam, Subapriya & John, Beauden. (2025). The Impact of Value-Based Care on Patient Outcomes: A Comparative Study with Fee-for-Service Models.

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Centers for Medicare & Medicaid Services (CMS). Hospital Readmissions Reduction Program (HRRP).

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