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NYSCHP | New York State
Council of Health-system
Pharmacists

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President's Message

I am pleased to have the opportunity to write this message as your newly installed President of NYSCHP. April 11th-14th marked our 58th Annual Assembly held in Saratoga Springs, NY. Our program drew over 500 people to this event and included pharmacy student and resident programming, networking opportunities, education, a dynamic Keynote address, and installation of new officers at the Chapter and NYSCHP Board of Director's level. Christina Martin from ASHP was our honored guest at the installation banquet where she emphasized how valuable pharmacy leadership is to our profession. I would like to congratulate Anthony Longo on a successful Presidency. This was a challenging year for all of us in health-system pharmacy and I look forward to his role as Immediate Past President and to his advice as a leader in this organization.

At the House of Delegates, we approved changes to the Constitution and Bylaws. This includes a new process for voting on the positions of Vice President of Public Policy as well as Treasurer. The new language reads that these positions will now be vetted through the nominations committee and voted on by the entire membership. We also voted to include two students as Delegates to represent their peers on a state-wide level. We will need you, the entire membership to approve the changes.

This fall we will also hold a strategic planning session. With a strategy at the center, this will keep us focused on our priorities for the organization. Among the topics will be continued discussion on continual leadership development, an area the membership has asked for. We, the Council, will provide opportunities to engage in this process. I encourage you, the membership, to dialog with their Chapter Presidents, communicate your goals, and let them be heard!

I look forward to working with all of you this year and am excited to begin this term!

Respectfully,

Lisa Voigt

President, NYSCHP

"There is always strength in numbers. The more individuals or organizations that you can rally to your cause, the better."

Mark Shields

Grassroots Advocacy Committee Highlight

New York City Chapter:

NYCSHP has held multiple events to inspire members to participate in Grassroots Advocacy initiatives, such as legislative meetings. An identified barrier was that members were reserved about meeting with their representatives and did not feel prepared. A Grassroots Advocacy Committee Legislative Workshop was held in March to help provide insight into what a legislative meeting entails and how to set up a legislative visit. This program was broadcast live to members from all chapters via webinar.

NYCSHP Director at Large, Jamie Chin, provided a background of the Grassroots Advocacy Committee, steps to set up a legislative visit, and available resources from the Council. The presentation reviewed the key pieces of legislation NYCSHP supports - pharmacy technician registration and certification, expansion of immunization authority, and optimization of collaborative practice. After introducing and discussing each bill, members formed groups of 2-5 members, led by a grassroots mentor, to practice the member's elevator speeches and navigate questions. Based on the feedback, members felt more educated and comfortable about providing education about the bills.



Members shared their ideas on legislative visits in small groups during the Grassroots Advocacy Legislative Visit Workshop

Thank you to the grassroots mentors, Andrew Kaplan, PharmD, BCPS, BCGP, Mary Choy, PharmD, BCGP, FASHP, Michele B. Kaufman, PharmD, BCGP, Johnny Hon, PharmD, BCPS, Christine Lesch, PharmD, BCPS, Rosario Lazzaro, BSpHarm, MS, Kelly Bach, PharmD, BCPS, BCCP, and Megan Neville. Special recognition to Andrew Kaplan, PharmD, BCPS, BCGP and Karen Berger, PharmD, FCCM, BCPS, BCCCP for their insight and guidance planning the program.



Mentors and attendees from the Legislative Visit Workshop

The second Grassroots Advocacy program this year was a law CE led by Jamie Chin, NYCSPH Director at Large and Senator Nick Spano, NYCSPH Contract Lobbyist. The initiative was to help members understand pharmacy legislation, assist members to advocate through legislative visits and to develop relationships through following up, and discuss the changing political landscape.

Andrew Kaplan, NYCSPH Vice President of Public Policy provided an update regarding the language in the Executive budget to clarify the role of pharmacy technicians and urged members to contact their Assembly Member to support maintaining the language in the budget. Andrew provided insight into follow-up questions directed towards him from legislative visits.



From left to right: Andrew Kaplan, PharmD, BCPS, Jamie Chin, PharmD, MS, BCOP, and Senator Nick Spano at the Grassroots Advocacy law CE program

The third Grassroots Advocacy program was a collaboration with PSSNY to speak at St. John's University's Advocacy Night. St. John's student pharmacy leaders from APHA-ASP, SSHP, and ASCP coordinated the program to prepare student pharmacists to learn about the legislation process and pharmacy bills for Albany Day. It was great that our organizations were able to work collaboratively to inspire our future pharmacists!

Andrew Kaplan, NYSCHP Vice President of Public Policy, Karen Berger, NYCSHP Immediate Past President and NYSCHP Grassroots Advocacy Committee Chair, Jamie Chin, NYCSHP Director at Large, and Carole Deyoe, PSSNY Director of Pharmacy Practice, provided education about pharmacist immunization expansion, authorization of pharmacist CLIA-waived testing, collaborative drug therapy management, and pharmacy technician registration and certification. Presenters urged students that advocacy does not only happen during Albany Day, but that the larger impact is through Grassroots Advocacy efforts meeting with representatives locally and developing relationships over time.

Student pharmacists were engaged and asked great questions throughout the evening. Student leaders, So Yi Lam, SSHP President, and Amy T. Nguyen, APHA-ASP President, facilitated an interactive "Kahoot" game to stimulate interest in the bills discussed and test the students' knowledge.

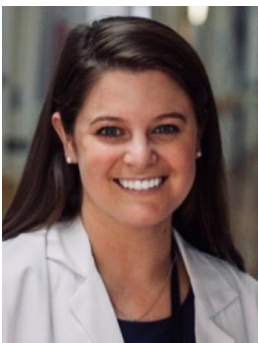
Jamie Chin, PharmD, MS, BCOP

Karen Berger, PharmD, FCCM, BCPS, BCCCP

Andrew Kaplan, PharmD, BCPS, BCGP



Pharmacy Advocacy Night at St. John's University



New Practitioner Highlight

Emily Messing, PharmD
PGY-2 Medication-Use Safety Resident
Memorial Sloan Kettering Cancer Center

My Story: I first developed a love for pharmacy when I had the opportunity to start working at my town's local, family-owned pharmacy in high school. It was there that I fell in love with being able to give back to my patients, whether it was making an intervention before filling their prescriptions or spending the extra minute making sure all their questions were answered. It was from then on out that I was sure that pharmacy was going to be the profession for me.

In the fall of 2008, I began my undergraduate career at Colgate University in Hamilton, NY, where I graduated with honors in Biology in 2012. I then spent a gap year continuing to work at the pharmacy, studying for the PCATs and applying to pharmacy schools. In 2013, I started pharmacy school at Touro College of Pharmacy in Harlem, NY, where I was first introduced to my current passion, medication safety.

After receiving my PharmD in 2017, I had the opportunity to pursue my PGY-1 Pharmacy Practice Residency at Montefiore Medical Center in the Bronx under the preceptorship of Dr. Mark Sinnett. It was there that I was able to establish myself as a pharmacist under the guidance of my knowledgeable and nurturing preceptors, expand upon my clinical knowledge and further cultivate my growing appreciation for patient and medication safety. Currently, I am very fortunate to be living out my dream of pursuing a PGY-2 in Medication-Use Safety Residency at Memorial Sloan Kettering Cancer Center in Manhattan, NY.

Advice for New Practitioners: One of the best pieces of advice I received from Dr. Sinnett was to “learn to be comfortable being uncomfortable” and those are the words of advice that I would echo to all New Practitioners. I believe that taking yourself out of your comfort zone and constantly surrounding yourself with mentors and environments that will continue to challenge you is the best way to continue to grow as a practitioner. Say yes to a public speaking opportunity or leadership position or attending a networking event; you will not regret it!

Value of NYSCHP: As a pharmacy student at Touro College, I was very lucky to have the chance to attend NYSCHP events and take advantage of all of the amazing educational activities focused at post-graduate training preparation. I can confidently say that I felt much more prepared going through the residency application and interview process thanks to NYSCHP and the amazing mentors that I met because of NYSCHP. Throughout my PGY-1 year, I was very grateful to be a member of the NYSCHP New Practitioner Committee and attend networking events with other New Practitioners, attend CE's given by New Practitioners and establish myself as a New Practitioner. As NYSCHP New Practitioner Committee Co-Chair, I hope to give back to new practitioners the same way that NYSCHP has given to me. We are very excited to host networking, educational and recreational events to engage New Practitioners across the city!

Pharmacy Technician Corner

This year's theme of the Annual Assembly program was "Innovate, Motivate, and Educate." We had an in-person Support Personnel Committee meeting at the Annual Assembly where our committee members discussed goals for the upcoming year. Our committee is engaged in policy formation and we have worked diligently on writing resolutions that have an impact on pharmacy technicians, such as involving them in the medication reconciliation process. This resolution was approved by the House of Delegates session at the Annual Assembly and it will be a position statement of NYSCHP. The committee discussed additional resolution ideas at our in-person meeting and we are excited to get started writing!

In the February 2019 issue of the NYSCHP News Brief, I had the pleasure of introducing our Chair of the Support Personnel Committee, Ms. Cyndie Walton. Since we have established a partnership with our new Pharmacy Technician Certification Board (PTCB) liaison, I thought it would be helpful for Dr. Ryan Burke to provide an update on PTCB and discuss new certificate programs. PTCB advances medication safety by certifying technicians who are qualified to support pharmacists and patient care teams in all practice settings.

Mary Choy, PharmD, BCGP, FASHP
Director of Pharmacy Practice, NYSCHP



Support Personnel Committee Meeting at the Annual Assembly

Left (bottom to top): Dr. Jamie Chin, Dr. Ryan Burke, Dr. Mary Choy, Dr. Michele B. Kaufman, Mr. Thomas Frisco

Right (bottom to top): Ms. Bibi Khan, Ms. Cyndie Walton, Ms. Kate Adler, Dr. Billy Sin

Update from PTCB



"I am very excited to serve as the new PTCB liaison for NYSCHP. We applaud NYSCHP for recognizing pharmacy technicians and their vital contributions to the profession."

Ryan Burke, PharmD, Director of Professional Affairs, Pharmacy Technician Certification Board (PTCB)

What is PTCB and what does PTCB do?

The Pharmacy Technician Certification Board (PTCB) is the nation's leading certifying organization for pharmacy technicians. We are a nonprofit organization singly committed to advancing medication safety by certifying technicians who are qualified to support pharmacists and patient care teams in all practice settings. In New York State, there are more than 7,300 active PTCB Certified Pharmacy Technicians (CPhTs).

PTCB is the only nationally accepted pharmacy technician certification that is applicable across all pharmacy practice settings. PTCB is known to have the most rigorous and challenging certification programs for pharmacy technicians because patient safety demands it.

The PTCB serves more than 288,000 active CPhTs nationwide and has granted more than 676,000 CPhT Certifications in total since our founding in 1995, when we were established by the American Pharmacists Association; American Society of Health-System Pharmacists; Illinois Council of Health-System Pharmacists; and Michigan Pharmacists Association; and joined in 2001 by the National Association of Boards of Pharmacy (NABP).

What is PTCB's Certified Compounded Sterile Preparation Technician[®] (CSPT[®]) Program?

In December 2017, we launched our first advanced certification program, the Certified Compounded Sterile Preparation Technician[®] (CSPT[®]) Program. To date, more than 800 candidates have taken the CSPT[®] Exam and more than 600 have completed all the steps needed to earn their CSPT[®] Certification. Having the CSPT[®] Certification demonstrates a technician's knowledge and skill in preparing compounded medications and products in a sterile environment to prevent contamination.

Pharmacists have a responsibility to best serve their patients and ensure safe medication access. Pharmacists can be assured that CSPTs have the knowledge and skills necessary to prepare sterile products safely. Pharmacy technicians are regularly responsible for preparation of com-

pounded sterile products, and employers tell us that they find that having CSPTs on their pharmacy team helps advance medication safety, and also builds employee engagement. The CSPT® Program is a useful tool for pharmacy managers to use to establish career ladders for pharmacy technicians. Employers who build career paths for pharmacy technicians to pursue their CSPT® are observing that technicians show greater pride in their work and have more of a commitment to a career in pharmacy.

Only PTCB CPhTs in good standing may apply to become CSPTs. To be eligible, a PTCB CPhT must have completed either: a PTCB-recognized sterile compounding education/training program and one year of sterile preparation work experience; or three years of continuous sterile preparation work experience. Eligible CPhTs must pass the two-hour, 75-question CSPT Exam and submit a competency attestation from a qualified supervisor to earn CSPT Certification. The CSPT Program requires annual continuing education and recertification to maintain current knowledge in the field. Find details at ptcb.org/cspt.

What is the value of getting PTCB Certified?

It is important for pharmacy technicians to be PTCB-Certified not only for their own career paths but because of what it means to the pharmacy that employs them. As a pharmacist, I know firsthand the value qualified and committed pharmacy technicians are bringing to the pharmacy team, and I am confident that PTCB CPhTs have the knowledge needed to advance patient safety. As pharmacists' roles expand in direct patient care, we must be confident in our pharmacy technicians' knowledge and skills. Many employers and some states require PTCB Certification in order for a pharmacy technician to be employed.

What are PTCB's new assessment-based certificate programs and Advanced CPhT Credential (CPhT-Adv)?

We recently announced that we are getting ready to expand our credentialing programs by adding five assessment-based certificate programs for advanced technician roles, and an Advanced Certified Pharmacy Technician (CPhT-Adv) credential. The new assessment-based certificate programs will recognize the important contributions pharmacy technicians make to advance medication safety and will help build a career ladder for CPhTs. Candidates seeking to be a CPhT-Adv will be required to have earned at least four of the new certificates to be eligible.

Pharmacy technicians are increasingly immersed in a variety of advanced responsibilities while pharmacists become more involved in direct patient care. Assessment-based certificate programs are an important step for pharmacy technicians to achieve recognition for their education and training, advanced knowledge in specific roles, and commitment to medication safety.

The five certificate programs under development are:

- Technician Product Verification (Tech-Check-Tech)
- Medication History
- Controlled Substance Diversion Prevention
- Billing and Reimbursement
- Hazardous Drug Management

Are PTCB requirements changing in 2020 for the CPhT Program?

We will soon change our requirements for initial applicants for the CPhT Program, and update the Pharmacy Technician Certification Exam (PTCE). Beginning January 2020, we will offer two eligibility pathways for technicians submitting certification applications. One will be completion of a PTCB-recognized education/training program, and the other will be 500 hours of work experience.

Announced in January 2018, these changes are based on data we collected via a Job Task Analysis of more than 40,000 pharmacy technicians as well as comments and feedback from the pharmacy community, including technician employers and educators, state and national pharmacy associations, and state boards of pharmacy.

The new requirements reflect input from pharmacy professionals that certain knowledge, skills, and abilities are acquired most effectively through education/training or work experience. Pharmacy employers can be confident that PTCB-Certified pharmacy technicians have demonstrated that they have the knowledge to advance patient care in today's pharmacy. More information can be found on ptcb.org.

What about NABP e-Profile and CPE Monitor?

I am happy to share that we are making our recertification application process easier and faster to save CPhTs time. Many CPhTs already track their continuing education (CE) hours inside their NABP CPE Monitor Account. PTCB is working with NABP so that, soon, CPhTs will only need to have their CEs entered in their NABP CPE Monitor Account, allowing us to seamlessly verify that the appropriate CE hours have been earned. For CPhTs, this process will eliminate the duplicate step of manually entering the same CEs into their PTCB Account.

PTCB urges all CPhTs to be sure to set up their NABP e-Profile ID before their next recertification deadline, and no later than October 2019. PTCB requires CPhTs to complete 20 hours of CE every 2 years to recertify and maintain active certification. One hour must be in pharmacy law and one in medication safety.

We look forward to working with technicians in New York and being a part of NYSCHP's initiatives to help grow the future for technicians as they advance in their roles and enhance the level of direct patient care by pharmacists.

Learn more at ptcb.org



NYSCHP Annual Assembly 2019 Second Annual Student Clinical Competition

NYSCHP's second annual Student Clinical Competition took place at this year's Annual Assembly. The competition was developed by the NYSCHP Education and Professional Development Committee to encourage more student pharmacists to attend and participate in the Annual Assembly and network with other student pharmacists and health-system pharmacists. Each participating New York State school of pharmacy was encouraged to send one team consisting of two students to compete in the competition. This year 6 schools of pharmacy participated.

The structure of the competition was a two-round format. The first round included a patient case in which each team was allotted 45 minutes to:

- Identify and prioritize a problem list
- Create a care plan for each of the problems

Faculty judged each of the student pairs' submitted cases to determine the top three teams who advanced to the second and final Brain Bowl round. Students, faculty, and other annual assembly attendees gathered to watch the Brain Bowl which consisted of one round of multiple choice questions, one round of open ended questions and a final open ended jeopardy-style question.

We made several changes based on feedback from last year's competition. Highlighted changes include:

- 1- Limited the competition to third professional year students
- 2- Case judges were blinded to the team of student pairs
- 3- Increased the difficulty of questions in the brain bowl
 - a. Increased from 4 to 5 answer options for multiple choice questions
 - b. Changed round 2 to open ended questions
- 4- Included faculty peer review of case and questions
- 5- Incorporated the use of a buzzer for the brain bowl



Case proctors
and judges

2019 NYSCHP Student Clinical Competition: Participating Schools and Student Pairs

Participating Schools	Participating Student Pairs
D'Youville College-School of Pharmacy Buffalo, NY	Emily Fayad Natalia Dziadosz
Long Island University-Arnold and Marie Schwartz College of Pharmacy Brooklyn, NY	Kateryna Kovalenko Tamara Hernandez
St. John Fischer College-Wegmans School of Pharmacy Rochester, NY	Kaitlyn Agedal Alexa Peebles
St. John's University-College of Pharmacy and Health Sciences Queens, NY	Matthew Thaller Dina Rucco
SUNY University at Buffalo-School of Pharmacy and Pharmaceutical Sciences Buffalo, NY	Shani Thomas Gurjot Sandhu
Touro College of Pharmacy New York, NY	Virleny Garcia Elane Kleyn

This year's finalists were: St. John's University (Matthew Thaller and Dina Rucco), SUNY Buffalo (Shani Thomas and Gurjot Sandhu), and Touro College of Pharmacy (Virleny Garcia and Elane Kleyn). **The winners for the 2019 NYSCHP Student Clinical Competition were Virleny Garcia and Elane Kleyn from Touro College of Pharmacy!** The student winners were recognized and presented with certificates and a trophy at the awards ceremony during the Annual Assembly. The school will also receive a plaque to keep and a trophy that will be rotated to the winning school each year.

Karen Berger, PharmD, FCCM, BCPS, BCCCP

Jamie Chin, MS, PharmD, BCOP

Heide Christensen, RPh, MS



Teams in the brain bowl round



Faculty Facilitators
with Touro College of
Pharmacy Winners



Touro College of
Pharmacy winners
with their alumni
and their Star Wars
character

A big thank you goes out to the very dedicated and committed NYSCHP members who served on the Student Clinical Competition Workgroup and developed this year's competition:

Karen Berger, PharmD, BCPS, BCCCP (Chair)

Angela Cheng-Lai, PharmD, BCPS

Jamie Chin, MS, PharmD, BCOP

Heide Christensen, RPh, MS

Shawn Fellows, PharmD, BCPS

Nicholas Lange, PharmD, BCPS

Chung-Shien Lee, PharmD, BCPS, BCOP

Grace Shyh, PharmD, BCPS

Leanne Svoboda, PharmD, BCPS

Snapshots of the 58th Annual Assembly









Thank you for your participation and support in making this annual assembly a success! We will see you next year!

Upcoming Events

2019 Critical Care Webinar Program

Program Chair: Karen Berger, PharmD, FCCM, BCPS, BCCCP
NewYork-Presbyterian Hospital
Weill Cornell Medical Center

- **Session 1—June 5th, 2019: 7:00-9:00 P.M.**
 - **7:00—8:00 P.M.: Updates in the Treatment of ICU Delirium**
 - Speaker: Gilles Fraser, Pharm.D., MCCM
Tufts University School of Medicine
Maine Medical Center
 - **8:00—9:00 P.M.: A Case-Based Approach to Acid/Base Disorders**
 - Speaker: Justin Muir, Pharm.D.
NewYork-Presbyterian Hospital
Columbia University Irving Medical Center

[Register for Session 1 here!](#)

- **Session 2—June 19th, 2019: 7:00-9:00 P.M.**
 - **7:00—8:00 P.M.: Controversies in Septic Shock Debate**
 - Speaker 1: Drayton Hammond, Pharm.D., MBA, BCPS, BCCCP
Rush University Medical Center
 - Speaker 2: Jerry Altshuler, Pharm.D., BCPS, BCCCP
The Mount Sinai Hospital
 - **8:00—9:00 P.M.: Controversies Surrounding Stress Ulcer Prophylaxis**
 - Speaker: Rob MacLaren, Pharm.D., FCCM, FCCP
University of Colorado

[Register for Session 2 here!](#)

- **Registration Cost:**
 - Free for members seeking CE credit
 - Free to watch for members and non-members
 - \$20.00 to claim CE credit for non-members (payment will be due upon submitting evaluations for CE credit and will be accessible through the survey links sent following the sessions completion).

****NOTE:** Non-members must complete their payment before CE credit can be issued.**

If you have any questions please contact: office@nyschp.org